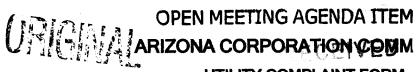
W5-02987A-08-0180





UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days THOKET CONTROL

CORP COMMISSION

Opinion

No. 2013 - 111108

Date: 6/11/2013

Complaint Description:

08A Rate Case Items - Opposed

Arizona Corporation Commission DOCKETED

N/A Not Applicable

First:

Last:

JUN 1 2 2013

Complaint By:

Joanne

Barr

Home: (000) 000-0000 EB BY

Account Name:

Joanne Barr

Work:

Street:

Queen Creek

CBR:

City: State:

ΑZ

Zip: 85142

is: Cellular

Utility Company.

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Water

Contact Name:

Contact Phone: (

Nature of Complaint:

Docket # WS-02987A-08-0180

Due to poor customer service, I disagree with any increase in water/sewer service by Johnson Utilities. In less than 1 yr, this company twice contaminated the drinking water (e-coli and other and recently caused the contamination of a lake in my subdivision (San Tan Heights Subd.) This caused a fowl stench in the community for over a week and the drainage of the lake. This caused further distress among citizens, whom were scrambling to safe the young water fowl and turtles in the lake.

Being that Johnson Utility holds a monopoly in the area, we as a community need more oversight and cost control of them.

Thank you,

Joanne Barr

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/11/13

Emailed to the Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 6/11/2013

Opinion No. 2013 - 111108